



Issues with reporting of results after LIS Upgrade

We have found that due to a fault in the Laboratory Information System after the upgrade performed on the 24th of November that some results have not been sent via the Healthlink Electronic Result service (HL7). These results have been sent via paper reports even if you have opted to **not** receive paper reports.

We are working hard with our supplier to resolve this issue as quickly as possible and we apologise for any inconvenience caused.

If you require results urgently, please do not hesitate to contact our Call Centre 07 858 0799 (Waikato) or 07 571 2197 (Bay of Plenty).

CLINICAL UPDATE